

## Terms & Conditions of Use Agreement

Date Last Modified: 21 December 2023

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Tatva Wellness Ltd. and our affiliates ("Tatva") website and apps, owned and operated by Tatva ("Website") is an intelligent tool which provides members and subscribers (1) high quality classes, (2) educational material and (3) a community of people interested in living their true potential. The Website is owned by Tatva and some functions of its delivery is provided by 3<sup>rd</sup> parties under direct contract.

These Terms & Conditions of Use (this "Agreement") apply to: (1) all of the products, services and websites offered by Tatva, including, but not limited to, the Website; (2) mobile, tablet, smart television, or other digital or electronic versions of the Tatva video streaming platform; (3) any Tatva software; and (4) any applications created by Tatva whether available through a social networking site or its subsidiaries or affiliated companies (collectively, the "Service"). Please note that the availability of any Tatva applications on a social networking site, mobile or tablet device, internet television or other technology platform does not indicate any relationship or affiliation between Tatva and such social networking site, mobile or tablet device, or smart television or other technology platform.

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This Service is not directed to persons under eighteen (18) years of age.

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### READ THIS AGREEMENT VERY CAREFULLY BEFORE USING THE SERVICE

#### 1. Acceptance of Terms

This Agreement sets forth legally binding terms for your use of the Service. By using the Service, you agree to be bound by this Agreement, whether you are a "Visitor" (which means that you simply browse the Service) or you are a "Member" (which means that you have registered on the Website as a user). If you do not accept the terms of this Agreement, you should leave the Website and discontinue use of the Service immediately. We will post a notification on the Service in the event of any material changes to this Agreement. Such changes, whether in the form of modifications, additions, or deletions, shall be effective when specified in the relevant notification or, if the change is immaterial, immediately upon appearing on the Service. Your continued use of the Service following our posting of any changes to this Agreement means that you accept those changes.

#### 2. General Registration Requirements

If you wish to become a Member, communicate with other Members and/or otherwise make use of the Service, you must read this Agreement and indicate your acceptance during the Member registration and Subscription process. In consideration of your use of the Service, you represent that you are of legal age to form a binding contract and are not a person barred from receiving services under the laws of England or other applicable jurisdiction. You also agree to: (a) provide true, accurate, current and complete information about yourself as prompted by the subscription and registration process on the Website (the "Registration Data") and (b) maintain and promptly update your Registration Data to keep it true, accurate, current and complete. If you provide any information that is untrue, inaccurate, not current or incomplete, or we have reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, Tatva reserves the right to suspend or terminate your account and refuse any and all current or future use of the Service

(or any portion thereof) at any time. Tatva's Materials (as defined in Section 14 of this Agreement) and Tatva's Content (as defined in Section 8 of this Agreement) on the Service (collectively, "Tatva Content") is provided to you "AS IS" for your information and personal use only and may not be downloaded, copied, reproduced, distributed, transmitted, broadcast, displayed, sold, licensed, or otherwise exploited for any other purposes whatsoever without the prior written consent of Tatva. Other than rights expressly granted to you, Tatva reserves all rights in and to the Service and the Tatva Content.

- 2.1. You may access Website and Content as available;
- 2.2. for your information and personal use;
- 2.3. as intended through the normal functionality of the Tatva Service; and
- 2.4. for Streaming ("Streaming" or "Stream" means a contemporaneous digital transmission of an audiovisual work via the Internet from the Tatva Service to a user's device in such a manner that the data is intended for real-time viewing and not intended to be copied, stored, permanently downloaded, or redistributed by the user). Accessing videos via the Service for any purpose or in any manner other than Streaming is expressly prohibited. When you Stream Tatva Content, the resolution and quality of Tatva Content you receive will depend on a number of factors, including the type of device you are using and your bandwidth, which may fluctuate during the course of your viewing. While we strive to provide a quality viewing experience, we make no guarantee as to the resolution or quality of the Streaming Tatva Content you will receive.

In order to be able to Stream or download Tatva Content from the Service and to view Tatva Content on the Service, you will need to use a personal computer,

portable media player, or other device that meets the system and compatibility requirements that we establish from time to time and is otherwise capable of interacting with the Service (each such device, a "Compatible Device"). We may change the requirements for Compatible Devices from time to time and, in some cases, whether a device is (or remains) a Compatible Device may depend on software or systems provided or maintained by the device manufacturer or other third parties. As a result, devices that are Compatible Devices at one time may cease to be Compatible Devices in the future.

### 3. Health Disclaimer

Physical exercise, in all of its forms and with or without the use of equipment such as blocks, straps, wearables or any other equipment that may be suggested by a Tatva instructor, is a strenuous physical activity. Accordingly, you are urged and advised to seek the advice of a physician before beginning any physical exercise regimen, routine, program or using any suggested equipment. Tatva is not a medical organisation and its instructors or staff cannot give you medical advice or diagnosis. All suggestions and comments relating to the use of equipment, poses, movement, breath and instruction are not required to be performed by you and are carried out at your election while participating online or from Tatva videos. Nothing contained in the Service should be construed as any form of such medical advice or diagnosis.

By using the Service, you represent that you understand that physical exercise involves strenuous physical movement, and that such activity carries the risk of injury whether physical or mental. You understand that it is your responsibility to judge your physical and mental capabilities for such activities. It is your responsibility to ensure that by participating in classes, courses, programs, and activities from Tatva, you will not exceed your limits while performing such activity, and you will select the appropriate level of activity for your skills and abilities, as well as for any mental or physical conditions and/or limitations you have. You understand that, from time to time instructors may suggest physical adjustments or the use of equipment and it is your sole responsibility to determine if any such suggested adjustment or equipment is appropriate for your level of ability and physical and mental condition. You expressly waive and release any claim that you may have at any time for injury of any kind against Tatva, or any person or entity involved with Tatva, including without limitation its directors, principals, instructors, independent contractors, employees, agents, contractors, affiliates and representatives.

Additional conditions apply for participation in Prenatal Yoga Classes and Childrens Yoga Classes.

Prenatal Yoga Class participation. If you have a regular yoga practice before becoming pregnant, then you may start prenatal yoga as advised by your medical professional. If you are new to yoga, prenatal yoga is suitable from your second trimester and as advised by your medical professional. You accept full responsibility to disclose to Tatva all information regarding your health relevant to the practice of yoga during your pregnancy. You take full responsibility for all applications of yoga you practice in the class and outside the class during your pregnancy. You fully understand that the recommendations, ideas or techniques expressed and described in these prenatal yoga classes cannot be regarded as substitute for the advice of qualified medical

practitioners. Any uses to which recommendations, ideas and techniques are provided are at your sole discretion and risk.

Children's Yoga Class Participation. Parental or guardian consent is required for all children who will participate in Children's Yoga LIVE Online with Tatva prior to the child taking part in any classes. A child is anyone under the age of 18. Parent or guardian must visibly be with the child during their participation in any Children's Yoga Class. You provide your consent:

- 3.1. To allow your child to participate in the LIVE Online Yoga Classes which you register your child
- 3.2. For Tatva to maintain a record of your child's name, age, general health and medical conditions and emergency contact information for health and safety reasons
- 3.3. For your child to be filmed or photographed during the activity, with the possibility that these photographs/media recordings may be used for publications or marketing programs. You may withdraw consent for Tatva to use the photographs / media recordings in writing at any time.
- 3.4. You understand that your child needs to follow any behaviour code and any safety rules so that Tatva can keep them and other children safe.
- 3.5. You take full responsibility to advise Tatva in writing if any changes to this information about your child

Parents and carers must make arrangements for the child to be brought to the place where they will participate in the Online Yoga Class activity safely and on time. and for the technical requirements to establish the online session.

If you or a carer is not able to be with their child or nearby during the class, you need to inform Tatva or Tatva instructor in advance with name of who will be overseeing your child's participation in the class or activity.

### 4. Certification and Disclaimer of Affiliation with Accreditation Body

Tatva Content offered by Tatva are for information purposes only and do not make you eligible for certification by any governing or accreditation body to teach yoga, unless otherwise specifically stated by Tatva. You agree not to hold yourself out as a certified yoga instructor based on completing the courses, content or programs available on the Service or use Tatva's name as a certification or accreditation body for purposes of teaching yoga, unless otherwise specifically stated by Tatva. Further, you expressly waive and release Tatva and its directors, principals, instructors, independent contractors, employees, agents, contractors, affiliates and representatives of any claim arising from or in connection with teaching yoga or a violation of the terms as provided herein.

### 5. Minors

Tatva's content is not directed to persons under eighteen (18) years of age, and by providing information about

yourself to Tatva you are representing that you are eighteen (18) years of age or older. You must be at least eighteen (18) years of age to become a Member and purchase Services. A member is permitted to purchase services for their child to participate in child specific classes and activities only. By agreeing to this Agreement during the sign up process, you represent and certify that you are legally able to enter into any and all purchase agreements with Tatva and its partners, vendors, agents and service providers.

#### 6. Member Account, Password and Security

If you register on the Service, you will be required to choose a password and user name, and you may be asked for additional information regarding your account, such as your e-mail address. You are responsible for maintaining the confidentiality of your password and account information, and are fully responsible for all activities that occur under your password or account. You agree to (a) immediately notify Tatva of any unauthorized use of your password or account or any other breach of security, and (b) ensure that you log out from your account at the end of each session. Each registration is for a single user only, unless otherwise expressly provided on the registration page. You may never use another Member's account without prior authorisation from Tatva. Tatva will not be liable for any loss or damage arising from your failure to comply with this Agreement.

7. Prohibited Conduct You agree not to use the Service to post or otherwise transmit information, data, text, software, music, sound, photographs, graphics, video, messages, tags, or other materials (individually and collectively, "Content") that:
- 7.1. interferes with or disrupts the Service;
  - 7.2. is inaccurate, off-topic, irrelevant, or inappropriate for the purposes of the Service;
  - 7.3. is patently offensive and/or promotes racism, bigotry, hatred or physical harm of any kind against any group or individual;
  - 7.4. harasses or advocates harassment of another person;
  - 7.5. exploits people in a sexual or violent manner;
  - 7.6. contains nudity, violence, pornography, sexually explicit material or offensive subject matter;
  - 7.7. provides any telephone numbers, street addresses, last names or email addresses of anyone other than your own;
  - 7.8. promotes information that you know is false or misleading or promotes illegal activities or conduct that is abusive, threatening, obscene, defamatory or libelous;
  - 7.9. violates any intellectual property or other proprietary right of any third party, including Content that promotes an illegal or unauthorized copy of another person's copyrighted work, such as providing pirated computer programs or links to them, providing information to circumvent manufacture-installed copy-protect devices, or providing pirated music or links to pirated music files;
  - 7.10. involves the transmission of "junk mail," "chain letters," or unsolicited mass mailing, instant messaging, "spimming," or "spamming";
  - 7.11. contains restricted or password only access pages or hidden pages or images (those not linked to or from another accessible page);

- 7.12. furthers or promotes any criminal activity or enterprise or provides instructional information about illegal activities including, but not limited to making or buying illegal weapons, violating someone's privacy, or providing or creating computer viruses;
- 7.13. solicits passwords or personal identifying information from other Members;
- 7.14. involves commercial activities and/or sales without Tatva's prior written consent, such as contests, sweepstakes, barter, advertising, and/or pyramid schemes;
- 7.15. includes a photograph of another person that you have posted without that person's consent or otherwise constitutes an invasion of an individual's privacy or infringement of publicity rights;
- 7.16. denigrates, ridicules, or demeans another person; or
- 7.17. contains a virus or other harmful component.

Moreover, you may not (a) use any "deep link," "page scrape," "robot," "spider," or other automatic device, program, script, algorithm, or methodology, or any similar or equivalent manual process, to access, acquire, copy, or monitor any portion of the Service or in any way reproduce or circumvent the navigational structure or presentation of the Service to obtain or attempt to obtain any materials, documents, or information through any means not purposely made available through the Service, (b) attempt to gain unauthorized access to any portion or feature of the Service or any other systems or networks connected to the Service or to any Tatva server or to any of the services offered on or through the Service, by hacking, password "mining," or any other illegitimate or prohibited means, (c) probe, scan, or test the vulnerability of the Service or any network connected to the Service, nor breach the security or authentication measures on the Service or any network connected to the Service, (d) reverse look-up, trace, or seek to trace any information on any other user of or visitor to the Service, (e) take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the Service or Tatva's systems or networks or any systems or networks connected to the Service, (f) use any device, software, or routine to interfere with the proper working of the Service or any transaction conducted on the Service, or with any other person's use of the Service, (g) forge headers, impersonate a person, or otherwise manipulate identifiers in order to disguise your identity or the origin of any message or transmittal you send to Tatva on or through the Service, or (h) use the Service in an unlawful manner.

#### 8. Responsibility for Content

You, and not Tatva, are entirely responsible for all Content that you post, email, transmit or otherwise make available via the Service. Tatva does not control the Content posted by third parties via the Service and, as such, we do not guarantee the accuracy, integrity or quality of such Content. You understand that by using the Service, you may be exposed to Content that you deem offensive, indecent or objectionable. Under no circumstances will Tatva be liable in any way for any Content, including, but not limited to, any errors or omissions in any Content, or any loss or damage of any kind incurred at any time as a result of the use of any Content posted, emailed, transmitted or otherwise made available via the Service.

#### 9. Rejection/Removal of Content

You acknowledge that Tatva may or may not pre-screen Content posted on the Service, that Tatva is not responsible for behavior or comments of teachers and/or students and/or music on the Service, but that Tatva shall have the right (but not the obligation) in its sole discretion to pre-screen, edit, refuse, or remove any Content or portion thereof that is available via the Service, for any reason. Without limiting the foregoing, Tatva shall have the right to remove from the Service any Content that violates this Agreement or is otherwise objectionable in the sole discretion of Tatva.

If you become aware of misuse of the Service by any person, please contact Customer Care at Tatva.

10. Community Guidelines By joining and participating in Tatva's community you are agreeing to the following guidelines in and Privacy Policy.

10.1. Privacy:

- 10.1.1. Do not publish your personal information in a public community. Please use direct messaging when personal information must be shared.
- 10.1.2. Do not take screenshots from Tatva's community and post them anywhere without explicit consent from the publisher of the original content.
- 10.1.3. Do not share private conversations between users that were had with the expectation of remaining private

10.2. Respect:

- 10.2.1. Threatening language, harassment, violence, racism, bullying, attacks on or intimidation of any party, including our community members or staff; malicious speech regarding topics of sexual orientation, gender identity, age, ethnic origin or race, religion, disability, size; sexist comments; or hate speech will not be tolerated.
- 10.2.2. Discrimination against people based on race, ethnic origin, religion, disability, gender identity, age, veteran status, sexual orientation, or any other characteristics will not be tolerated.
- 10.2.3. In short, treat each other respectfully. Tatva is a welcoming community where diversity is encouraged and allowed to thrive.

10.3. Copyright infringement: Respect the intellectual property of others and give credit to authors and creators when applicable. If you believe your own copyrighted material is being infringed upon, please contact customer care at Tatva with a copyright request.

10.4. Additional inappropriate content includes but is not limited to the following:

- 10.4.1. Obscene content, defined generally by being offensive and/or overtly sexual and lacking serious literary, artistic, political, or scientific value will be removed at our discretion.
- 10.4.2. Illegal content. Tatva will remove the content and comply with the steps required by law enforcement if needed.
- 10.4.3. Content that incites violence, or promotes harm to others including animals.
- 10.4.4. Content that promotes self-harm, eating disorders, or contains false or misleading information.

10.4.5. Spam- Spam is defined as repeated, unwanted and/or unsolicited actions, whether automated or manual, that negatively affect users, communities, or Tatva.life.

10.4.6. Advertisements or solicitations of any financial, commercial, or not-for-profit organisation, website, contest, promotion, or fundraiser.

10.4.7. We may remove any content at our discretion if we deem it unsuitable for the Tatva community.

11. Termination or Suspension of Account

If Tatva determines in its sole discretion that you are violating any of the terms of this Agreement, Tatva may: (1) notify you, and (2) use technical measures to block or restrict your access or use of the Service. In either case, you agree to immediately stop accessing or using in any way (or attempting to access or use) the Service, and you agree not to circumvent, avoid, or bypass such restrictions, or otherwise restore or attempt to restore such access or use. If Tatva terminates your account or suspends or discontinues your access to the Service due to your violations of this Agreement, then you will not be eligible for any credit, refund or discount or other consideration.

12. Preservation/Disclosure

You acknowledge, consent and agree that Tatva may access, preserve and disclose your account information or Content posted by you if required to do so by law or in a good faith belief that such access, preservation or disclosure is reasonably necessary to: (a) comply with legal process nationally or internationally; (b) enforce this Agreement; (c) respond to claims that any Content violates the rights of third parties; (d) respond to your requests for customer service; (e) protect the rights, property or personal safety of Tatva, its Members and the public; or (f) pursuant to the terms of the Privacy Policy.

13. Security Components

You understand that the Service and software embodied therein may include security components that permit digital materials to be protected, and that use of these materials is subject to usage rules set by Tatva and/or content providers who provide content to Tatva. You may not attempt to override, disable, circumvent or otherwise interfere with any such security components and usage rules embedded into the Service.

14. Proprietary Rights

Materials on the Service, including, without limitation, names, logos, trademarks, images, text, columns, graphics, videos, photographs, illustrations, artwork, software and other elements (collectively, "Material") are protected by copyrights, trademarks and/or other intellectual property rights owned and controlled by Tatva or by third parties that have licensed or otherwise provided their material to Tatva. You acknowledge and agree that all Materials on the Service are made available

to you for limited, non-commercial, personal use only. Except as specifically provided herein or elsewhere on this Service, no Material may be copied, reproduced, republished, sold, downloaded, posted, transmitted, or distributed in any way, or otherwise used for any purpose, by any person or entity, without Tatva's prior express written permission. You may not add, delete, distort, or otherwise modify the Material. Any unauthorized attempt to modify any Material, to defeat or circumvent any security features, or to utilize the Service or any part of the Material for any purpose other than its intended purposes is strictly prohibited.

#### 15. Non-commercial Use

The Service may not be used in connection with any commercial purposes, except as specifically approved by Tatva. Unauthorized framing of or linking to any of the Service is prohibited. Commercial advertisements, affiliate links, and other forms of solicitation may be removed from Member profiles and Content without notice and may result in termination of membership privileges.

#### 16. License to Your Content

By posting, displaying, publishing, transmitting, or otherwise making available (individually and collectively, "Posting") any Content on or through the Service, you hereby grant to Tatva a non-exclusive, fully-paid, royalty-free, perpetual, irrevocable, worldwide license (with the right to sublicense through unlimited levels of sublicensees) to use, copy, modify, adapt, translate, create derivative works, publish, publicly perform, publicly display, store, reproduce, transmit, distribute, and otherwise make available such Content on and through the Service, in print, or in any other format or media now known or hereafter invented, without prior notification, compensation, or attribution to you, and without your consent. If you wish to remove any Content from the Service, your ability to do so may depend on the type of Content, the location and manner of Posting, and other factors. You may [contact us](#) to request the removal of certain Content you have Posted, but Tatva has no obligation to remove any such Content, may choose whether or not to do so in its sole discretion, and makes no guarantee as to the complete deletion of any such Content and copies thereof. Notwithstanding the foregoing, a back-up or residual copy of any Content Posted by you may remain on Tatva's servers after the Content appears to have been removed from the Service, and Tatva retains the rights to all such remaining copies. You represent and warrant that: (a) you own all right, title and interest in all Content posted by you on or through the Service, or otherwise have the right to grant the license set forth in this section, and (b) the Posting of your Content on or through the Service does not violate the privacy rights, publicity rights, copyrights, publishing, trademarks, patents, trade secrets, contract rights, confidentiality, or any other rights of any third party.

#### 17. Tatva and Third Parties

Our Service contains Tatva Content, and Content of third party licensors to Tatva (including Content provided by users of the Service, as described above), which is protected by copyright, trademark, patent, trade secret and other laws. Tatva owns and retains all rights, title and interest in the Tatva Content. Tatva hereby grants to you a limited, revocable, non-sublicensable license to Stream

and/or view the Tatva Content and any third party Content located on or available through the Service (excluding any software code therein as set forth above) solely for your personal, non-commercial use in connection with viewing and using the Service. Except for Content posted by you, you may not copy, modify, translate, publish, broadcast, transmit, distribute, perform, display, make available, or sell any Content appearing on or through the Service. Any dealings with third parties included within or on the Service involving the delivery of and payment for goods and services, or any other terms, conditions, warranties, or representations associated with such third parties, are solely between you and that third party. Tatva is neither responsible nor liable for any part of such dealings or promotions. Any reference to any third party or the products or services of any third party on the Service does not constitute an endorsement or recommendation of such third party or the product or services of such third party by Tatva or any of its employees, officers, independent contractors, agents or other representatives. Any reference to any third party on the Service is provided to you for informational purposes only. Tatva encourages you to conduct your own research and due diligence regarding such third parties and their products and services. While Tatva works to ensure the information on the Service is current and accurate, Tatva does not warrant the accuracy of any information contained thereon (including information provided by instructors) or its fitness for any particular purpose.

#### 18. Other Sites

The Service may contain links to other sites owned by third parties (i.e. advertisers, affiliate partners, strategic partners, or others). We are not responsible for examining or evaluating, and we do not warrant the products or offerings of, any of these businesses or individuals, or the accuracy of the content of their website. Tatva does not assume any responsibility or liability for the actions, product, and content of any such website. Before you use any third party website, you should review the applicable terms of use and policies for such website. The inclusion of a link in or on the Service does not imply Tatva's endorsement of such third party website. If you decide to access any such linked website, you do so at your own risk.

#### 19. International Use

Due to the global nature of the Internet, you agree to comply with all local rules regarding online conduct and acceptable Content. Specifically, you agree to comply with all applicable laws regarding the transmission of technical data exported from the United States or the country in which you reside.

#### 20. Privacy Policy

Tatva respects your privacy and permits you to control certain aspects of the treatment of your personal information as set forth in Tatva's [Privacy Policy](#). A complete statement of the current privacy policy can be found in Tatva's [Privacy Policy](#). The [Privacy Policy](#) is expressly incorporated into this Agreement by this reference.

#### 21. Infringement Policy

Tatva reserves the right in its sole discretion to immediately suspend and/or terminate access to the Service by any user who is alleged to have infringed on the intellectual property rights of Tatva or of a third party, or otherwise violated any intellectual property laws or regulations. Tatva's policy is to investigate any allegations of copyright infringement brought to its attention. If you have evidence, know, or have a good faith belief that your rights or the rights of a third party have been violated and you want Tatva to delete, edit, or disable the material in question, you must provide Tatva with all of the following information: (a) a physical or electronic signature of a person authorized to act on behalf of the owner of the exclusive right that is allegedly infringed; (b) identification of the copyrighted work claimed to have been infringed, or, if multiple copyrighted works are covered by a single notification, a representative list of such works; (c) identification of the material that is claimed to be infringed or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit Tatva to locate the material; (d) information reasonably sufficient to permit Tatva to contact you, such as an address, telephone number, and if available, an electronic mail address at which you may be contacted; (e) a statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and (f) a statement that the information in the notification is accurate, and under penalty of perjury, that you are authorized to act on behalf of the owner of an exclusive right that is allegedly infringed. For this notification to be effective, you must provide it to Tatva by e-mail with a return receipt acknowledgement.

## 22. Member Disputes

You are solely responsible for your interactions with other Members. Tatva reserves the right, but has no obligation, to monitor or mediate disputes between you and other Members.

## 23. Modification/Suspension/Discontinuation of Content

We regularly make changes to the Service. The availability of the Content, as well as platforms and compatible devices through which devices are available, will change from time to time. Tatva reserves the right to replace or remove any Content and the platforms available to you through the Service, including specific titles of Content, and to otherwise make changes in how we operate the Service. Additionally, you agree that for various reasons, certain Content may be available through one platform may not be available on another. We hope not to, but we may change, suspend or discontinue – temporarily or permanently – some or all of the Service (including the Content and compatible devices through with the Service is accessed, with respect to any or all users, at any time without notice. In our continued assessment of the Service, we may from time to time, with respect to any or all of our users, experiment with or otherwise offer certain features or other elements of the Service, including promotional features, user interfaces, plans, pricing, and advertisements. You acknowledge that Tatva may do so in Tatva's sole discretion at any time without notice.

## 24. Membership Subscription Fees and One-Time Fees for Online Courses

Tatva offers subscription-based access to its LIVE Online classes ("Class"), one-time purchases of courses intended to instruct a person related to a specific area of study or on a particular topic that can be viewed for a limited period of time ("Online Courses"). Tatva reserves the right to cancel, interrupt, or reschedule any Tatva Content, Class or Online Course. Subject to your payment of any applicable fees (including applicable taxes) and your compliance with all of the other terms Tatva specifies for the Service, Tatva grants you a non-exclusive, non-transferable, limited right and license, so long as the Class and/or Online Courses are available on the Service, to access, view, use, and display Class and/or Online Courses for non-commercial, private use.

24.1. Online Courses, Online Course Fees and Viewing Period. As part of the Online Courses, you will be able to view the Online Course during the Viewing Period. For purposes of this paragraph the "Viewing Period" shall mean the period of time that is one (1) year from your payment of the rental fee of the Online Course ("Online Course Fee") or as specified within the description of the Online Courses, whichever is later. Once the Viewing Period has ended, you will no longer have access to the Online Course. The Online Course Fee is billed prior to commencing the course. Members are not entitled to a partial refund in the event the Online Courses are not completed. If a Member is terminated in accordance with this Agreement, Tatva will not reimburse the Member for the remainder of any Online Courses, nor will reimbursements be made for cancellations prior the completion of any Online Courses.

24.2. Course Materials for Online Courses. As part of the Online Courses, instructors may provide course materials that you may access from the Service ("Course Materials"). Such Course Materials may only be used for your own personal, non-commercial use. You may not otherwise copy, reproduce, retransmit, distribute, publish, commercially exploit or otherwise transfer any Course Materials, nor may you modify or create derivative works related to such Course Materials.

24.3. Subscription to Class Billing for Membership to Classes. Subscriptions, which provide you with access to Class, are billed on a periodic basis as specified at the time of purchase and detailed in the terms of service ("Terms of Service") with current version available at point of purchase (e.g., weekly, monthly, quarterly, or yearly). Subscriptions do not include access to Online Courses. Your subscription will continue in effect on a recurring basis corresponding to the term of your subscription unless and until you cancel your subscription or the account or the Service is otherwise suspended or discontinued pursuant to this Agreement. If membership is cancelled or terminated before the end of the applicable billing cycle, Tatva will not reimburse the Member for the remainder of that paid month. You may cancel their subscription at any time. Subscription must be cancelled prior to the renewal date in order to avoid additional subscription charges. At times, special prepaid subscription packages will be available for purchase at varying lengths of time as

specified at the time of purchase. Special prepaid subscriptions will be recurring and will renew automatically on the expiry date.

- 24.4. Pricing for Subscriptions. When you purchase a subscription, you will initially be charged at the rate applicable at the time of your agreement to subscribe. If Tatva later increases the price of the subscription, Tatva will notify you via email. The increase will apply to the next payment due from you after the notice, provided that you have been given at least 10 days prior notice before the charge is made. If you are given less than 10 days' prior notice, the price increase will not apply until the payment after the next payment due.
- 24.5. Free Trial for Membership to Class. We require that you provide a valid credit or debit card ("Payment Source") at the time you register for a free trial to ensure that you have continued access to your subscription after the expiration of the free trial period ("Free Trial"). Tatva will not bill your account until the Free Trial has expired and provided that you have not cancelled your account during the Free Trial period. You may only use a Free Trial once. Tatva reserves the right to terminate any account that is using or trying to use more than one Free Trial. Because the Tatva service is offered in multiple time zones, for consistency, a "day" for purposes of this Agreement begins at 12:00am Greenwich Meantime and ends at 11:59p., Greenwich Meantime of that same calendar day. It is very important to understand that you will not receive a notice from Tatva that your Free Trial has ended and that payment for your subscription is due. If you wish to avoid charges to your payment method, you must cancel your subscription prior to midnight Greenwich Meantime on the last day of your Free Trial period.
- 24.6. No Sharing of Membership Subscriptions. Members of Tatva may not share, give or sell their password or username to any other person or entity. Excessive viewings or logins by any Member will be construed by Tatva as fraudulent use of the Service, which will result in the immediate cancellation of membership without refund. When becoming a Member you agree to take all actions possible to protect your username and password from fraudulent use. Tatva reserves the right to cancel any membership it believes has been compromised, or is being used fraudulently, at its own discretion.

## 25. Term and Termination

This Agreement shall remain in full force and effect for so long as it is posted on the Website. You may terminate your membership or subscription at any time, for any reason, by following the cancellation instructions published on the Website or by contacting Customer Care at Tatva customer care. If you cancel your membership or subscription before the end of the applicable billing cycle, your account will be cancelled the following month. You will not receive a refund for the current billing period.

Tatva reserves the right to terminate your account or your access to the Service immediately, with or without notice to you, and without liability to you, if Tatva believes that you have breached any of the terms of this Agreement, furnished Tatva with false or misleading information, or interfered with use of the Service by others.

When you close or de-activate your account or if your account is otherwise terminated, we have the right, but not the obligation, to store your personal information, settings, saved and completed classes, and teachers you have followed. Unless we have exercised our right to terminate your account, you can re-activate your account at any time by contacting Tatva customer care.

## 26. Disclaimer of Warranties

You agree that your use of the Service shall be at your sole risk. The Service and the Material are provided "AS IS" and without warranties of any kind, either express or implied. To the fullest extent permitted by law, Tatva, its officers, directors, employees, and agents disclaim all warranties, express or implied, in connection with the Service, and your use thereof. Tatva makes no warranties or representations about the accuracy or completeness of Tatva Content or the content of any sites linked to the Service and assumes no liability or responsibility or any (I) errors, mistakes, or inaccuracies of content, (II) personal injury or property damage, of any nature whatsoever, resulting from your access to and use of the Service, (III) any unauthorised access to or use of Tatva secure servers and/or any and all personal information and/or financial information stored therein, (IV) any interruption or cessation of transmission to or from the Service, (V) any bugs, viruses, Trojan horses, or the like which may be transmitted to or through the Service by any third party, and/or (VI) any errors or omissions in any content or for any loss or damage of any kind incurred as a result of the use of any content posted, emailed, transmitted, or otherwise made available via the Service.

Tatva does not warrant, endorse, guarantee, or assume responsibility for any product or service advertised or offered by a third party through the Service or any hyperlinked website or featured in any banner or other advertising, and Tatva will not be a party to or in any way be responsible for monitoring any transaction between you and third-party providers of products or services. As with the purchase of a product or service through any medium or in any environment, you should use your best judgment and exercise caution where appropriate.

## 27. Limitation on Liability

In no event shall Tatva, its officers, directors, employees, or agents, be liable to you for any direct, indirect, incidental, special, punitive, or consequential damages whatsoever resulting from any (I) errors, mistakes, or inaccuracies of content, (II) personal injury or property damage, of any nature whatsoever, resulting from your access to and use of the Service, (III) any unauthorized access to or use of Tatva secure servers and/or any and all personal information and/or financial information stored therein, (IV) any interruption or cessation of transmission to or from the Service, (V) any bugs, viruses, Trojan horses, or the like, which may be transmitted to or through the Service by any third party, and/or (VI) any errors or omissions in any content or for any loss or damage of any kind incurred as a result of your use of any

content posted, emailed, transmitted, or otherwise made available via the Service, whether based on warranty, contract, tort, or any other legal theory, and whether or not the Tatva is advised of the possibility of such damages.

You specifically acknowledge that Tatva shall not be liable for Content posted by users or the defamatory, offensive, or illegal conduct of any third party and that the risk of harm or damage from the foregoing rests entirely with you.

Any reference to a person, entity, product, or service on the Service does not constitute an endorsement or recommendation by Tatva or any of its employees. Tatva is not responsible for any third party Content on the Service or third party web page accessed from the Service, nor does Tatva warrant the accuracy of any information contained in a third party website.

No communication of any kind between you and Tatva or a representative of Tatva shall constitute a waiver of any limitations of liability hereunder or create any additional warranty not expressly stated in the terms of use.

Tatva reserves the right to remove any material posted on the Service that it determines in its sole discretion is violates any law or right of any person, infringes the rights of any person, or is otherwise inappropriate for posting on the Service.

In no event will the aggregate liability, which Tatva may incur in any action or proceeding, exceed the lesser value of amount actually granted to Tatva by You for the service or £10.

The limitations, exclusions and disclaimers set forth in this section will not apply only if and to the extent that the law or a court of competent jurisdiction requires liability under applicable law beyond and despite these limitations, exclusions and disclaimers.

#### 28. Exclusions and Limitations

Those who access or use the Service from other jurisdictions do so at their own volition and are responsible for compliance with local law. Some jurisdictions do not allow the exclusion of certain warranties or the limitation or exclusion of liability for incidental or consequential damages. Accordingly, in certain jurisdictions, some of the above limitations of liability may not apply to you; all other provisions of this Agreement remain in full force and effect.

#### 29. Indemnity

You agree to defend, indemnify and hold harmless Tatva, its subsidiaries, affiliates, subcontractors, officers, directors, employees, consultants, representatives and agents, from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (including but not limited to attorneys' fees and costs) arising from: (i) your use of and access to the Service; (ii) your violation of any term of this Agreement; (iii) your violation of any third party right, including without limitation any copyright, property, or privacy right; or (iv) any claim that one of your submissions of Content caused damage to a third party. This defense and indemnification

obligation will survive this Agreement and your use of the Service.

#### 30. Additional Terms

We may also require you to follow additional rules, guidelines or other conditions in order to participate in certain promotions or activities available through the Service, to obtain certain premium Content through the Service, or for other reasons. These additional terms are part of this Agreement, and you agree to comply with them when you participate in those promotions, or otherwise engage in activities governed by such additional terms.

#### 31. Modification and Discontinuation

We reserve the right at any time to modify, edit, delete, suspend or discontinue, temporarily or permanently the Service (or any portion thereof) with or without notice. You agree that we will not be liable to you or to any third party for any such modification, editing, deletion, suspension or discontinuance of the Service.

#### 32. Assignment

This Agreement and any rights and licenses granted hereunder, may not be transferred or assigned by you, but may be assigned by Tatva without restriction.

#### 33. Integration Clause

This Agreement together with the [Privacy Policy](#) and any other legal notices published by Tatva on the Service, shall constitute the entire agreement between you and Tatva concerning the Service and governs your use of the Service, superseding any prior agreements between you and Tatva with respect to the Service.

#### 34. Waiver and Severability of Terms

The failure of Tatva to exercise or enforce any right or provision of this Agreement shall not constitute a waiver of such right or provision. If any provision of this Agreement is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of this Agreement remain in full force and effect.

#### 35. Statute of Limitations

You agree that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of the Service or this Agreement must be filed within one (1) year after such claim or cause of action arose or be forever barred.

#### 36. Governing Law, Jurisdiction and Legal Actions This Agreement and any matters arising out of it shall be governed by and construed in accordance with the laws of England.

36.1. Governing Law. This Agreement and any disputes or claims arising out of or in connection with its subject matter are



governed by and construed in accordance with the laws of England.

36.2. Jurisdiction. The parties irrevocably agree that the courts of England have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Agreement.

36.3. Legal Actions. Nothing in this section will prevent Tatva from seeking interim injunctive relief against You or filing an action against You to collect amounts not transferred per the Agreement.

#### 37. Mediation

Any dispute relating to this Agreement which cannot be resolved by negotiation between the parties within 30 days of either party having given notice to the other party that a dispute has arisen shall be submitted to mediation pursuant to the Mediation Rules of the ADR Group.

#### 38. Ability to Accept Terms of Service

You affirm that you are at least eighteen (18) years of age, and are fully able and competent to enter into this Agreement, conditions, obligations, affirmations, representations, and warranties set forth in this Agreement, and to abide by and comply with this Agreement.

39. Force Majeure. No parties will be liable for any failure or delay in performing an obligation under this Agreement that is due to causes beyond its reasonable control, such as natural catastrophes, governmental acts or omissions, laws or regulations, labour strikes or difficulties, transportation stoppages or slowdowns or the inability to procure parts or materials. These causes will not excuse Retreat Host from their responsibility to transfer amounts due to Tatva through any available lawful means acceptable to Tatva.

#### 40. General

Tatva reserves the right to amend this Agreement at any time and without notice, and it is your responsibility to review this Agreement for any changes. Your use of the Service following any amendment of this Agreement will signify your assent to and acceptance of its revised terms.